

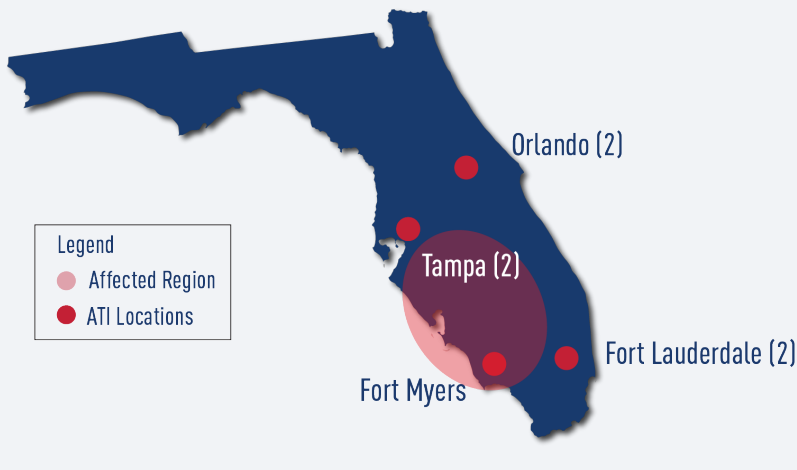


Case Study: Hurricane Ian



Major Event Overview:

On September 28, 2022, Hurricane Ian made landfall in southwestern Florida causing widespread destruction to the region. In response to this major event, ATI deployed 260 workers in order to support 139 jobs, including for a high-profile client in the hospitality sector.



Client Market Sector:

Hospitality

Job Size:

\$10M for services at 8 large resort beachfront properties with 110+ units and additional ancillary structures (laundry rooms, pool houses, spa, offices, etc.)

Scope:

- Emergency Response
- Debris Removal
- Tarping
- Selective Demolition
- Detailed Cleaning
- Water Damage Mitigation and Restoration
- HVAC Cleaning and Disinfection

Challenge

When Hurricane Ian made landfall on September 28, the impact was much further south than anticipated. Multiple resort properties on the island of Captiva sustained heavy damage from the high winds, rain, and storm surge. Building roof tops and siding were broken away, leaving properties exposed and vulnerable to further damage. The island's roads and pathways were covered with thick sheets of sand and debris. The Sanibel Causeway bridge leading to the island had collapsed, cutting off transportation from the mainland. Additionally, the half-mile road leading to the causeway was impassable.

The impact of the hurricane's damage was felt throughout the coastal and island communities and power was out for more than 4 million customers. A large, fully equipped workforce would be needed to address the magnitude of damage caused by the hurricane.

24-Hour Emergency Response
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Solution

ATI's National Response Services (NRS) Team deployed resources to Tampa and, once it became clear the hurricane was heading south, **the team pivoted fast and immediately mobilized our resources** to Fort Meyers where we set up a Command Center and generators to ensure our network remained stable and communications weren't compromised.

The Deciding Factor: Our hospitality client awarded us the job because of the amount of data we provided to them via helicopter to show how their buildings looked, even before they could set foot on the property.

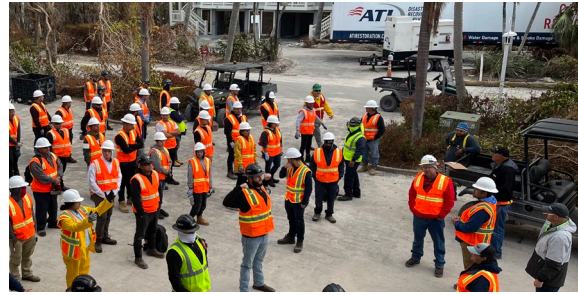
Personnel: The NRS Team was joined by our Executive Management Team, local workforces from the Orlando and Tampa Regional Offices, as well as additional staff from ATI's 60+ offices across the U.S. who volunteered to be relocated for the duration of the work.

Communication Plan: We implemented our communication plan that ensured efficient coordination of resources and the continuous flow of information throughout the recovery efforts for all key stakeholders.

Transportation Logistics: To reach the job site and begin work, ATI coordinated with the local authorities and chartered barges, fishing boats, yachts, and ferries to transport our personnel, heavy equipment, vehicles, and supplies to job sites on the island. Because of our proactive outreach **ATI was the first restoration contractor to arrive on the island and the first to begin work.**

Triage the Damage: Once on the island, the first order of business was to protect the properties from further damage. ATI employed critical path management (CPM) strategies that outlined the sequence of events to maximize effectiveness and efficiency.

Job Documentation: The team completed site walks and took photos with the DocuSketch™ camera and documented all damages. Our documentation efforts also included using thermo-hydrometers to detect and record moisture readings to create detailed moisture maps, and scopes of work for every property.



Coordinated Technical Approach

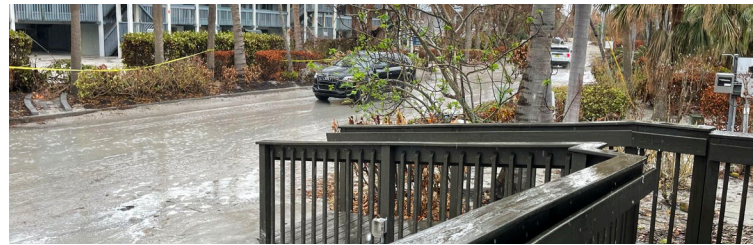
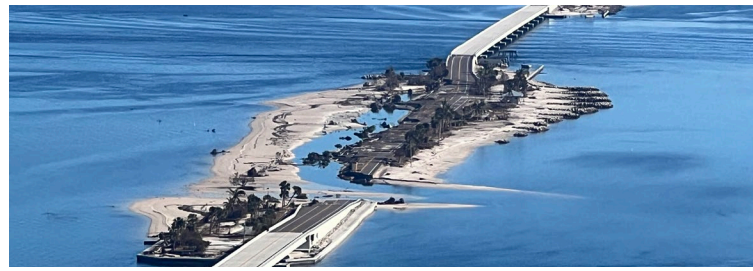
ATI divided our workforce into specialized teams, each addressing specific aspects of the process.

- 1 Debris Removal**
The field team removed the debris and sand leading to each property using excavators and loaders.
- 2 Tarping Rooftops**
As each property was cleared, another team tarped the rooftops and covered the damaged siding using boom and scissor lifts.
- 3 Demolition**
Once each property was secured from exposure to further damage, another team performed strategic demolition of wet materials.
- 4 Remediation**
Remediation and dry out procedures were performed using containments with negative air machines, dehumidifiers, HEPA vacuums, and more.

This carefully orchestrated effort allowed us to select the more severely impacted properties on a priority basis to begin work and to prevent additional damage.

Pre-Hurricane Preparedness

- ATI's elite NRS Team works throughout the year to prepare for major events, like Ian
- Inventory management of all supplies and equipment, with national contracts to control costs
- Emergency Response Trailers (ERTs) pre-loaded and ready for deployment
- Weather monitoring technology and advanced mapping tools to alert clients with impacted assets
- With over 2K employees, we have a large in-house workforce trained and certified in IICRC, Xactimate and OSHA 10 or 30



Equipment

ATI deployed ERTs to the job site, pre-loaded with all the necessary equipment and supplies:

- Extraction
- Dehumidifiers
- Air mover/fans
- Negative air machines
- HEPA vacuums
- Hydroxyls



Conclusion

The response to Hurricane Ian serves as an example of ATI's ability to **successfully address the complex and varied scenarios posed by natural disasters** when providing remediation and restoration services. The hospitality client awarded additional scope of work to ATI in order to complete the reconstruction phase.

Job Completed

On Time

Mitigation and restoration services were completed ahead of initial estimate

Within Budget

Aligned with the initial scope statement

ZERO OSHA Violations

ZERO Safety Incidents